

Privacy Policy – Ontario Decor

Last updated: September 25, 2025

This Privacy Policy governs the manner in which Ontario Decor collects, uses, maintains, and discloses information collected from users (each, a "User") of the <https://ontwall.com/> website ("Website"). This privacy policy applies to the Website and all products and services offered by Ontario Decor.

Personal Identification Information

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users:

- Visit our Website
- Register on the Website
- Place an order
- Fill out a form
- Subscribe to our newsletter
- Engage in other activities, services, features, or resources we make available on our Website

Users may be asked for details such as their name, email address, phone number, and shipping/billing address, as appropriate.

Users can visit our Website anonymously. We will collect personal identification information only if voluntarily submitted by the User. Users may always refuse to provide such information, except that it may prevent them from engaging in certain Website-related activities.

Non-Personal Identification Information

We may collect non-personal identification information about Users whenever they interact with our Website. This information may include browser type, type of device or computer, technical information about Users' connection to our Website such as the operating system and Internet service provider used, and other similar details to help improve our services and Website performance.

Web Browser Cookies

Our Website may use 'cookies' to enhance the User experience.

- The User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them.
- Users can choose to set their browser to refuse cookies or to alert them when cookies are being sent.
- Please note that some parts of the Website may not function properly if cookies are disabled.

How We Use Collected Information

Ontario Decor collects and uses Users' personal information for the following purposes:

- To improve customer service: Your information helps us to respond more effectively to your service requests and support needs.

- To process transactions: Information provided when placing an order is used solely to fulfill that order. We do not share this information with outside parties, except as necessary to provide the service.
- To improve our Website: We continually strive to enhance our Website offerings based on the feedback and information we receive.
- To send periodic emails: The email address Users provide for order processing will be used only to send information and updates related to their order. It may also be used to respond to inquiries or other requests. Users may opt-in to receive promotional emails and can unsubscribe at any time using the link provided in the emails.

How We Protect Your Information

We adopt appropriate data collection, storage, and processing practices as well as security measures to protect against unauthorized access, alteration, disclosure, or destruction of personal information, usernames, passwords, transaction information, and data stored on our Website.

Sensitive and private data exchanged between the Website and Users occurs over a SSL-secured communication channel, encrypted and protected with digital signatures.

Changes to This Privacy Policy

Ontario Decor has the discretion to update this Privacy Policy at any time. When we do, we will revise the 'Last updated' date at the top of this page. We encourage Users to check this page frequently to stay informed about how we are protecting the information we collect.

By using this Website, you acknowledge and agree that it is your responsibility to review this policy periodically and stay aware of modifications.

Your Acceptance of These Terms

By using this Website, you signify your acceptance of this Privacy Policy and our Terms & Conditions. If you do not agree to this policy, please do not use our Website. Your continued use of the Website following changes to this policy will be deemed acceptance of those changes.

Contact Information

If you have any questions or concerns about this Privacy Policy, please contact us:

Ontario Decor Customer Service
Email: orders@ontwall.com
Phone: 416-593-4519
Website: www.ontwall.com